

# Key Roles and Contacts

## South Tees Multi Agency Children's Hub (STMACH)

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You can call the STMACH to make an enquiry or to get advice if you are concerned about a child. You can also visit the website to access the enquiry form. Call or visit:



01642 130700



[southteesmach@redcar-cleveland.gov.uk](mailto:southteesmach@redcar-cleveland.gov.uk)

The STMACH opening hours are Monday to Thursday 8:30am-5pm and Friday 8:30am- 4:30pm excluding bank holidays. Outside of these hours the Emergency Duty Team should be contacted on 01642 524552.

If you need some advice about making a good STMACH enquiry, please contact the Education Safeguarding Compliance Officer, Graeme Allison, on 01642 726626.

## Prevention and Early Help

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Early Help describes the range of support that can be offered in response to the emerging needs of children, young people and families. When a child's needs increase, more than one service may be required to meet their needs. Early Help is the name given to the way services work together, in a coordinated way, to support the child, young person and their family.

If you have more questions or would like to speak to someone, you can contact the Early Help Coordinator, Stuart Higgins at the STMACH on:



01642 130700



<https://www.middlesbrough.gov.uk/children-families-and-safeguarding/safeguarding-children/middlesbrough-safeguarding-children-board-mscb/early-help>

Middlesbrough's Early Help service is called Stronger Families. **Families** can contact us direct on the confidential helpline:



01642 354070

## Local Authority Designated Officer (LADO)

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The Local Authority Designated Officer (LADO) has the responsibility of managing and overseeing allegations made against those who work or volunteer with children. If the allegation relates to their working/volunteering role, you should make a LADO referral or request LADO advice directly from the LADO Service instead of MASH enquiry. Please contact:



01642 130700



[southteeslado@redcar-cleveland.gov.uk](mailto:southteeslado@redcar-cleveland.gov.uk)

## Education Safeguarding Compliance Officer

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The safeguarding team provide advice, support and guidance to all maintained schools within the Middlesbrough Council administrative area and subscribing academies and independent schools. To access support or for more information please contact the Education Safeguarding Compliance Officer, Graeme Allison:



01642 726626



[Graeme\\_Allison@Middlesbrough.gov.uk](mailto:Graeme_Allison@Middlesbrough.gov.uk)

